

Maybank Private Client Privileges Terms and Conditions

Airport Transfer*

This privilege is only for Maybank Private Clients who have assets under management of at least USD 1 million with Maybank Private. A Maybank Private Client with less than USD 1 million of assets under management with Maybank Private who wishes to enjoy this complimentary airport transfer privilege will have to charge a minimum amount in eligible spending to his/her Maybank Diamanté Visa Infinite Card and make a redemption in accordance with the Maybank Visa Infinite Card Terms and Conditions*.

Each eligible Maybank Private Client is entitled to only **twelve (12) one-way** transfers per calendar year[^]. All airport transfers have to be utilised by the end of the calendar year and no 'carry forward' of any unutilised airport transfers will be permitted, unless otherwise stated. The computation of the number of airport transfers utilised by a Maybank Private Client is based on the date of utilisation of the transfer and not the date of booking. The number of travelling companions and luggage are to be kept to the recommended capacity of the vehicle. Only one (1) vehicle will be used per transfer. The Maybank Private Client will need to provide his/her arrival or departure flight details. The booking of the complimentary airport transfer is only confirmed when booking details are sent via SMS to the Maybank Private Client. Late cancellations (less than 24 hours prior to flight departure/arrival time) and "no-shows" will be charged to the Maybank Private Client at the full price of S\$70⁺ per airport transfer. Requests for stop(s) along the way to/from the airport will not be accommodated.

The Maybank Private Client acknowledges that the airport transfer services will be managed and provided by a third party vendor engaged by Maybank from time to time at its sole and absolute discretion, and the Maybank Private Client further agrees that he/she shall not hold Maybank liable for any loss, injury or damage caused to or suffered or incurred by the Maybank Private Client as a result of the third party vendor's services.

* Services will be provided by a third party vendor. Additional terms and conditions for these services as imposed by the third party vendor will apply.

* Available at maybank.sg/vi.

[^] Each eligible Maybank Private Client's entitlement applies regardless of the number of accounts he/she has with Maybank Private, whether held singly or jointly with any other person(s), and under whatever style, name or form (which includes trade names of sole-proprietorships).

⁺ Rates are subject to change from time to time without any prior notice or liability whatsoever towards any person.

Airport Meet-and-Greet*

This privilege is only for Maybank Private Clients who have assets under management of at least USD 1 million with Maybank Private.

The eligible Maybank Private Client is entitled to complimentary Airport Meet-and-Greet services at the following countries: China (Beijing, Shanghai and Hong Kong), India (New Delhi and Mumbai), Indonesia (Jakarta), Malaysia (KLIA), Philippines (Manila), Thailand (Bangkok), United Kingdom (London) and Vietnam (Hanoi and Ho Chi Minh). The list of countries is subject to change by Maybank from time to time at its sole and absolute discretion.

The number of Airport Meet-and-Greet services is limited to **six (6) times** per calendar year and up to three (3) accompanying guests each time[^]. All Meet-and-Greet services must be utilised by the end of the calendar year and no 'carry forward' of any unutilised service will be permitted, unless otherwise stated. To arrange a complimentary Meet-and-Greet service, a booking must be made at least three (3) days prior to the date of departure/arrival. The booking of the complimentary Airport Meet-and-Greet service is only confirmed upon an email or call-back notification from Maybank to the Maybank Private Client. Late cancellations (less than 24 hours prior to flight departure/arrival time) and "no-shows" will be charged at the full price as may be determined by Maybank from time to time.

The Maybank Private Client acknowledges that the Airport Meet-and-Greet services will be managed and provided by a third party vendor engaged by Maybank from time to time at its sole and absolute discretion, and the Maybank Private Client further agrees that he/she shall not hold Maybank liable for any loss, injury or damage caused to or suffered or incurred by the Maybank Private Client as a result of the third party vendor's services.

[^] Each eligible Maybank Private Client's entitlement applies regardless of the number of accounts he/she has with Maybank Private, whether held singly or jointly with any other person(s), and under whatever style, name or form (which includes trade names of sole-proprietorships).

Global Concierge Services*

This privilege is only for Maybank Private Clients who have assets under management of at least SGD 3 million with Maybank Private.

Complimentary Global Concierge Services are offered 24 hours a day, seven days a week.

Where goods and/or services have been arranged by the Concierge Service staff at the Maybank Private Client's request, such Maybank Private Client shall be responsible for all costs, charges (including cancellation charges where applicable) and expenses for the goods and/or services acquired on his/her behalf. Such costs, charges and expenses will be charged directly to the Maybank Private Client.

Concierge Service staff have the right to reject any request in the event that it contravenes or breaches or could potentially contravene or breach any applicable law, rule, sanction or regulation in force.

* Services will be provided by a third party vendor. Additional terms and conditions for these services as imposed by the third party vendor will apply.